



Help and Support

Knowing what help and support is available to someone, and understanding the services provided, is a critical part of an Ambassador's role within I Am Here. Ambassadors stand up within the Tribe to promote a culture where **it's ok not to feel ok**; and **it's absolutely ok to ask for help**. As an Ambassador, if you notice someone who may not be feeling ok, you can guide them to the help and support they may need.

I Am Here groups help and support into six key pillars:



Listed below is the help and support available within Fáilte Ireland and externally in Ireland.





Ireland Fáilte Ireland's Employee Assistance Service (EAS) The Fáilte Ireland Employee Assistance Service (EAS) is a confidential support line and counselling service provided by Spectrum Life. Our EAS provides support to employees and family members and is available 24/7, 365 days a year covering counselling and online cognitive behavioural therapy. Please see the EAS contact information as follows: EMOTIONAL Freephone IRE: 1800 814 243 WFILBFING SMS and WhatsApp: Text 'Hi' to 087 369 0010 Being aware of your Wellbeing Portal and App emotions and feelings. Our EAS wellbeing portal and app provides you with access to Having the resilience to hours of wellbeing content. Topics covered are based on the overcome challenges and three core areas of mental wellbeing, nutrition, and exercise. the ability to cope with Track your steps and kilometres exercise, find recipes, log and the normal stresses of track your calories, find fitness plans to suit your needs, and life. complete courses in stress management, sleeping better, dealing with anxiety and more! Register now with the following link https://failteireland.spectrum.life/login?org=Failtelr (the organisation code FailteIr has been prefilled): For security reasons please do not use your computer login password when registering for this portal. Log in anytime thereafter by going to: https://failteireland.spectrum.life/login Doctor Psychologist, therapist or counselor For e.g. www.iacp.ie National 24/7 Contact Number for Mental Health Support 1800 111 888 Healthy Ireland – HSE Provides information about how you can manage some common conditions, and also make small changes to your daily life to improve your health and your life. www.hse.ie/eng/health/hl HelpGuide Provides empowering, evidence-based information that you can use to help yourself and your loved ones. www.helpguide.org

It's ok not to feel ok; and it's absolutely ok to ask for help.





Samaritans Provides emotional support to anyone in emotional distress, struggling to cope, or at risk of suicide. <u>www.samaritans.org</u> 116 123 or email <u>jo@samaritans.org</u>
Pieta House Provides free therapy to those engaging in self-harm, with suicidal ideation, or bereaved by suicide. <u>www.pieta.ie</u> 1800 247 247 or text HELP to 51444
Aware Provides emotional and practical support to those affected by depression, bipolar, and related disorders. <u>www.aware.ie</u> 1800 80 48 48 or email <u>supportmail@aware.ie</u>
Connect Counselling Free telephone counseling and support service for any adult who has experienced abuse, trauma, or neglect in childhood. <u>www.connectcounselling.ie</u> 1800 477 477 or email <u>admin@connectcounselling.ie</u>
OneinFour Offers voice to and support for women and men who have experienced sexual abuse and/or sexual violence, and also to their family and friends. <u>www.oneinfour.ie</u> 01 662 4070 or email <u>info@oneinfour.org</u>
Safe Ireland Provides range of support services for women and children affected by domestic violence and abuse. <u>https://www.safeireland.ie</u> 090 647 9078 or email <u>info@safeireland.ie</u>
Men's Aid Ireland Dedicated service to support men and their families experiencing domestic violence in Ireland. <u>www.mensaid.ie</u> 01 5543811 or email <u>hello@mensaid.ie</u>
Women's Aid





Provides support and information to women and their children who are being physically, emotionally, and sexually abused in their own homes. <u>www.womensaid.ie</u> 1800 341 900 or email <u>info@womensaid.ie</u>
The Male Advice Line Free phone service for men who have been affected by domestic violence and abuse. <u>https://mensnetwork.ie/</u> 180081658
The Lighthouse Construction Industry Charity Provides emotional, physical, and financial wellbeing support to construction workers and their families. <u>www.lighthouseclub.org</u> ROI 1800 939 122
Shine National organization providing information and support for people affected by mental health difficulties. <u>https://shine.ie</u> 01 541 3715 or email <u>info@shine.ie</u>
My Mind Community-based mental health services that work towards giving every person in Ireland equal access to mental health support early, affordably, directly, without stigma or delay. <u>https://mymind.org</u> 076 680 1060 or email <u>hq@mymind.org</u>
Turn2me Provides accessible professional online mental health services to adults and young people over 12 years old. <u>https://turn2me.ie</u>
Self-Compassion.org All-in-one resource for self-compassion. Official website for Dr. Kristin Neff, pioneering self-compassion researcher, author, and teacher. <u>https://self-compassion.org</u>
AsIAm Ireland's National Autism Charity working to create a society in which every autistic person is empowered to reach their own personal potential and fully participate in society. <u>https://asiam.ie</u>

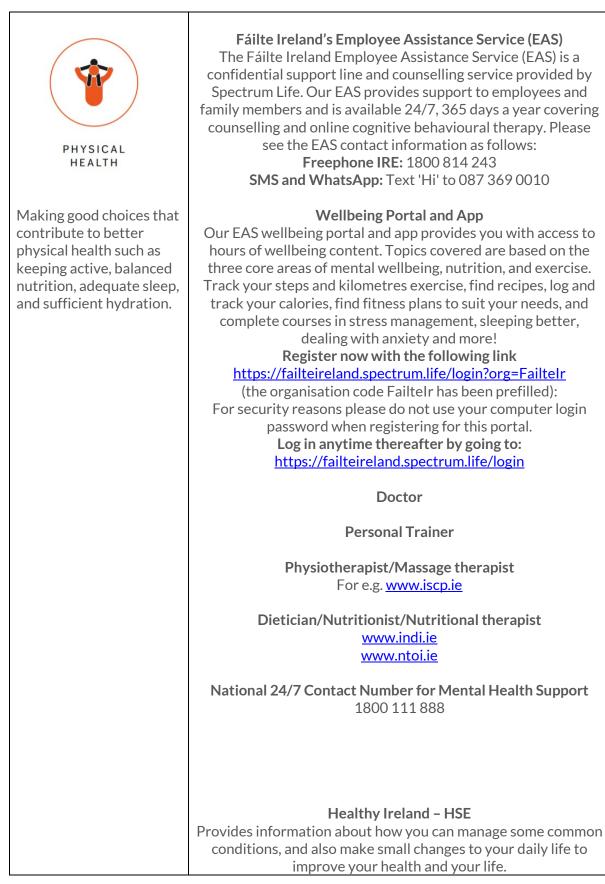




LCDT Ivolond
LGBT Ireland
National support service for Lesbian, Gay, Bisexual, and
Transgender people and their families and friends.
https://lgbt.ie
1890 929 539 or email info@lgbt.ie
1890 929 539 of email <u>mio@igbt.ie</u>
Parentline
National, confidential helpline that offers parents support,
information, and guidance on all aspects of being a parent and
any parenting issues.
Call 1890 927277 or (01) 8733500
Call 1070 727277 01 (01) 07 35300
Fettle
A safe and affordable space of trusted and experienced
therapists that's superpowered by technology.
<u>www.fettle.ie</u>
01 912 0367











www.hse.ie/eng/health/hl
HelpGuide Provides empowering, evidence-based information that you can use to help yourself and your loved ones. <u>www.helpguide.org</u>
Al-Anon Offers understanding and support for families and friends of problem drinkers in an anonymous environment. <u>www.al-anon-ireland.org</u> (01) 8732699 or email <u>info@alanon.ie</u>
Alcoholics Anonymous A fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism. www.alcoholicsanonymous.ie 01 842 0700 or email gso@alcoholicsanonymous.ie
HSE National Drugs & Alcohol Helpline Provides support, information, guidance, and referral to anyone with a question or concern related to drug and alcohol use and/or HIV and sexual health. www.drugs.ie 1800 459 459 or email <u>helpline@hse.ie</u>
Bodywhys – The Eating Disorders Association of Ireland National voluntary organization supporting people affected by eating disorders. <u>www.bodywhys.ie</u> 1890 200 444 or email <u>alex@bodywhys.ie</u>
Connect Counselling Provides a free telephone counseling and support service for any adult who has experienced abuse, trauma, or neglect in childhood. <u>www.connectcounselling.ie</u> 1800 477 477 or email <u>admin@connectcounselling.ie</u>
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The Male Advice Line Free phone service for men who have been affected by domestic violence and abuse. <u>https://mensnetwork.ie/</u> 180081658
The Menopause Hub Ireland's first and only dedicated menopause clinic. A specialist support team with over 40 years of experience. <u>www.themenopausehub.ie</u> (01) 210 7948 or email <u>info@themenopausehub.ie</u>
Irish Cancer Society A community determined to help anyone affected by cancer in Ireland. <u>www.cancer.ie</u> 1800 200 700 or email <u>supportline@irishcancer.ie</u>
Diabetes Ireland Provides support, education, and motivation to everyone affected by diabetes. <u>www.diabetes.ie</u> 01 842 8118 or email <u>info@diabetes.ie</u>
Irish Heart Foundation National charity in Ireland supporting people affected by heart disease and stroke, founded in 1966. <u>https://irishheart.ie</u> 01 6685001 or email <u>info@irishheart.ie</u>
National Infertility Support and Information Group Voluntary organization that empowers people to contemplate real choices to guide them through their infertility journey. <u>https://nisig.com</u> 087 7975058 (anytime) or email <u>nisigireland@gmail.com</u>
Sexualwellbeing.ie





HSE website with information about contraception, fertility and pregnancy, STIs, emergency contraception and more.
Parentline National, confidential helpline that offers parents support, information, and guidance on all aspects of being a parent and any parenting issues. Call 1890 927277 or (01) 8733500





	Spiritual Advisor Reiki therapist
	For e.g. <u>www.reikifederationireland.com</u>
SPIRITUAL WELLBEING	National 24/7 Contact Number for Mental Health Support 1800 111 888
Having a sense of purpose, connectedness, meaning and harmony	HelpGuide Provides empowering, evidence-based information that you can use to help yourself and your loved ones. www.helpguide.org
meaning and harmony that reflects your values and beliefs.	Centre for Mindfulness Ireland Offers a range of mindfulness programs and retreats. <u>https://www.cfmi.ie</u> 086 812 2354 or email <u>info@cfmi.ie</u>
	The Sanctuary Provides access to a broad range of mindfulness services and resources including free online meditation and Reiki Healing sessions. <u>www.sanctuary.ie</u> 01 670 5419 or email <u>enquiries@sanctuary.ie</u>
	Irish Hospice Foundation National charity dedicated to providing end-of-life and bereavement care as well as support services for families and loved ones, including access to a Bereavement Support Line. <u>https://hospicefoundation.ie</u> 1 800 807 077 (Bereavement Support Line) 01 679 3188 or email <u>info@hospicefoundation.ie</u>
	Headspace Hundreds of guided meditations on everything from managing stress and everyday anxiety to sleep, focus, and mind-body health. www.headspace.com
	Calm The number one app for sleep, meditation and relaxation, with over 100 million downloads and over 1.5 million 5-star reviews. <u>www.calm.com</u>

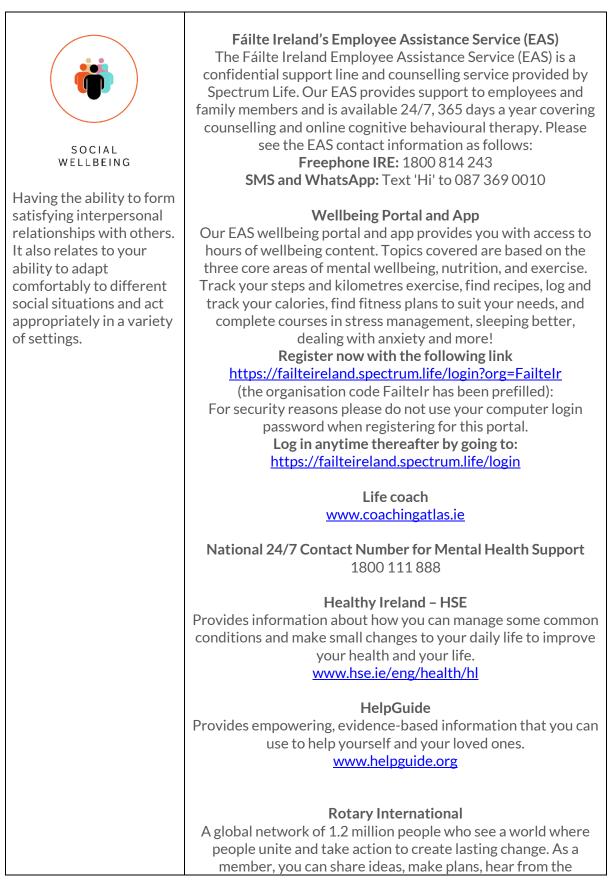




Volunteer Ireland National volunteer development organization and a support body for all local Volunteer Centers in Ireland. They believe that people can fulfill their potential through volunteering and that volunteering contributes to healthier and more resilient communities. <u>www.volunteer.ie</u> (01) 636 9446 or email <u>info@volunteer.ie</u>
Fettle A safe and affordable space of trusted and experienced therapists that's superpowered by technology. <u>www.fettle.ie</u> 01 912 0367











community, and catch up with friends during club programs that fuel the impact Rotary International makes.
www.rotary.org
Gamblers Anonymous A fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from a gambling problem.
<u>https://gamblersanonymous.ie</u> 01 872 1133 or email <u>info@gamblersanonymous.ie</u> .
Problem Gambling Ireland Provides a suite of supports, resources, and referral pathways for problem gamblers and their families. <u>www.problemgambling.ie</u> Text 089 241 5401 to arrange a call-back or email <u>info@problemgambling.ie</u>
Men's Sheds A community-based project where men can come together to learn, share skills, and make long-lasting friendships together. <u>www.menssheds.ie</u>
Social Anxiety Ireland Provides resources and informative advice on social anxiety. A treatment group is also offered. <u>www.socialanxietyireland.com</u> Contact Senior Clinical Psychologist Odhran McCarthy at 085 216 8981
SpunOut.ie Provides information on a range of different topics broken down into sections: education, employment, health, life, and opinion. For young people between 16 and 25 years old. <u>https://spunout.ie</u>
Meetup Platform for finding and building local communities. Meet new people, learn new things, find support, get out of your comfort zone, and pursue your passions, together. <u>www.meetup.com</u>
Volunteer Ireland National volunteer development organization and a support body for all local Volunteer Centers in Ireland. They believe that





people can fulfil their potential through volunteering and that volunteering contributes to healthier and more resilient communities. <u>www.volunteer.ie</u> (01) 636 9446 or email <u>info@volunteer.ie</u>
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common problem and help others to recover from a gambling problem.
https://gamblersanonymous.ie
018721133 or email info@gamblersanonymous.ie.
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One Family Offers support services to single parents in a family-centered way through times of change and difficulty, as well as supporting those experiencing a crisis pregnancy. <u>https://onefamily.ie</u>
Citizens Information Provides free, impartial information, advice, and advocacy from more than 215 locations around the country. <u>www.citizensinformation.ie</u> 0761 07 4000, Monday to Friday, 9 a.m. to 8 p.m.
Bonkers.ie Irish website that allows you to compare prices and switch across a range of energy, broadband, mortgage, and insurance providers, meaning you can save on all your household bills in one place. <u>www.bonkers.ie</u>
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	HR Team/Line Manager
	Career counselor
00	For e.g. <u>www.careersportal.ie</u>
••	Education and Training Boards Ireland (ETBI)
	Offering includes education resources, HR, IR, and legal
WORK AND CAREER	support, and various training programmes.
	<u>www.etbi.ie</u> 045 901 070 or email <u>info@etbi.ie</u>
Working productively and fruitfully, feeling	
fulfilled, motivated and	JobsIreland.ie
maintaining a healthy	<u>www.jobsireland.ie</u> 1 890 800 824 or email <u>jobsireland@welfare.ie</u>
work-life balance.	1070 000 02 For eman <u>jobsheidhd@weitdre.ic</u>
	Being at your Best
	Provides a range of solutions to support individuals and teams, from a Mumager workshop for Mums returning from maternity
	leave to bite-sized workshops for working parents and
	managers.
	https://beingatyourbest.com
	Women Returners
	Purpose-led consulting, coaching, and network organization with the mission of removing the "Career Break Penalty" by
	making extended career breaks a normal part of a 40–50 year
	career.
	https://womenreturners.com
	Careersportal.ie
	Ireland's National Career Guidance website, providing the most
	up-to-date and relevant career information and resources to those needing or providing career guidance.
	https://careersportal.ie
	Springboard+
	Upskilling initiative in higher education that offers free and
	subsidised courses at certificate, degree, and masters levels,
	leading to qualifications in areas where there are employment opportunities in the economy.
	https://springboardcourses.ie
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	<u>www.rettie.ie</u>





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